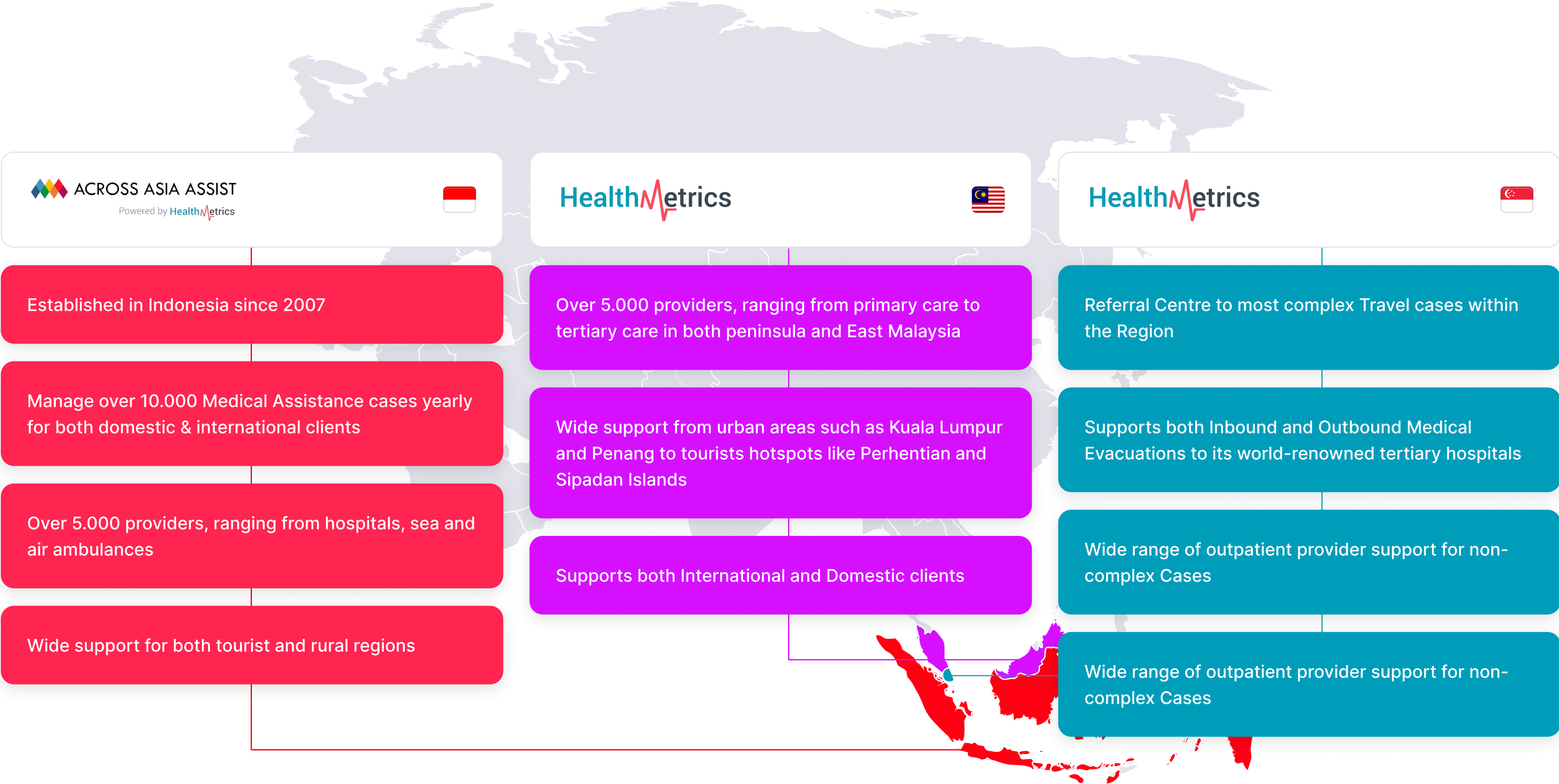


HEALTHMETRICS: GROUP OF COMPANIES

Cloud enterprise end-to-end platform for corporate medical benefits administration and healthcare management



WHY CHOOSE US?

WHY CHOSE US?



**WORLDWIDE
COVERAGE**



**DIRECT
OVERSEAS
PROVIDERS**



**INTEGRATED
SYSTEM**



**COST
CONTAINMENT**



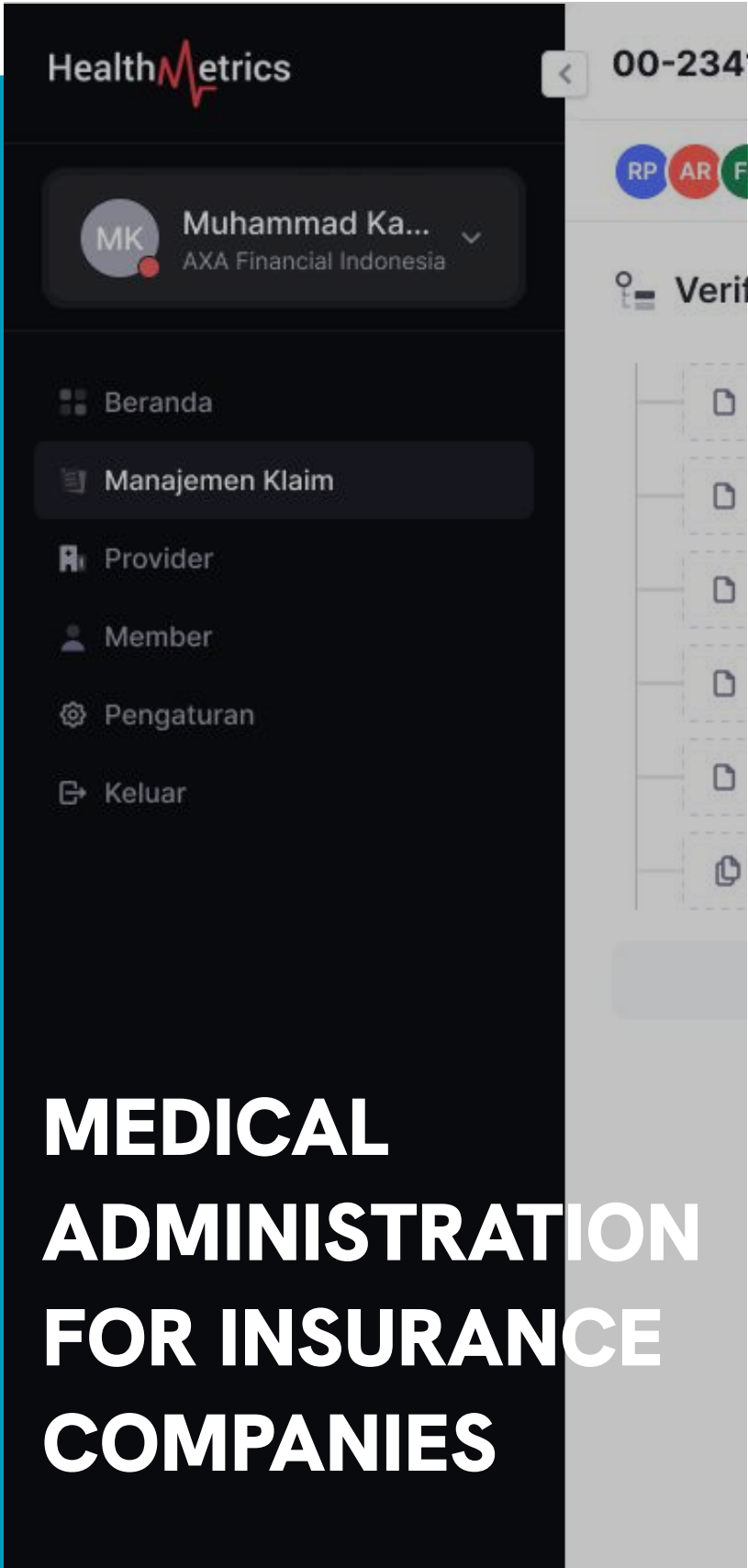
**CUSTOMER
JOURNEY**

OUR **SERVICES**



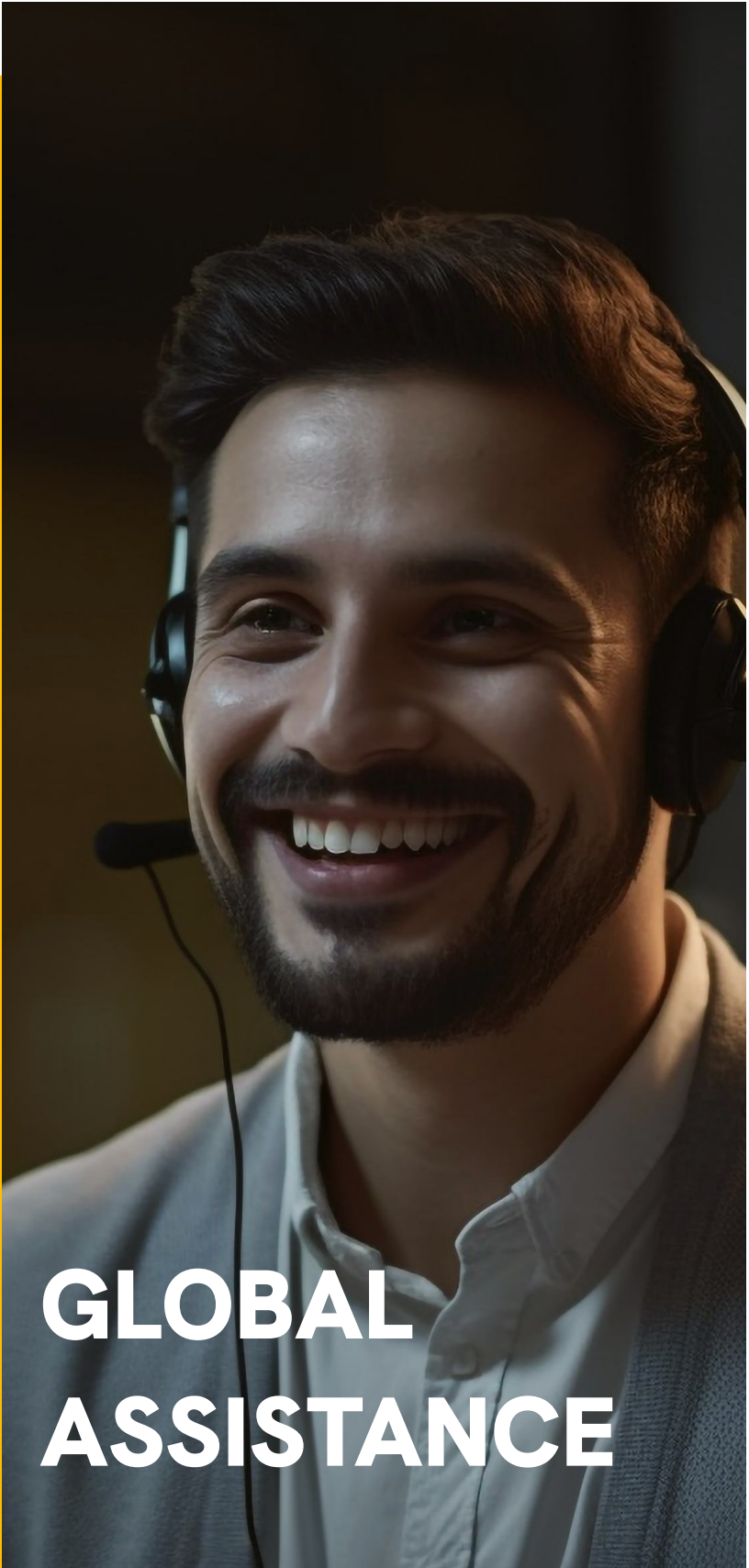
**MEDICAL
BENEFITS
PLATFORM
FOR
CORPORATE**

Corporate platform to manage end-to-end employee health benefits via our network of 5.000+ healthcare providers



**MEDICAL
ADMINISTRATION
FOR INSURANCE
COMPANIES**

Management of medical claims for over 2mil+ insurance policyholders in Indonesia



**GLOBAL
ASSISTANCE**

Providing assistance at 120 countries on 5 continents to insurance companies

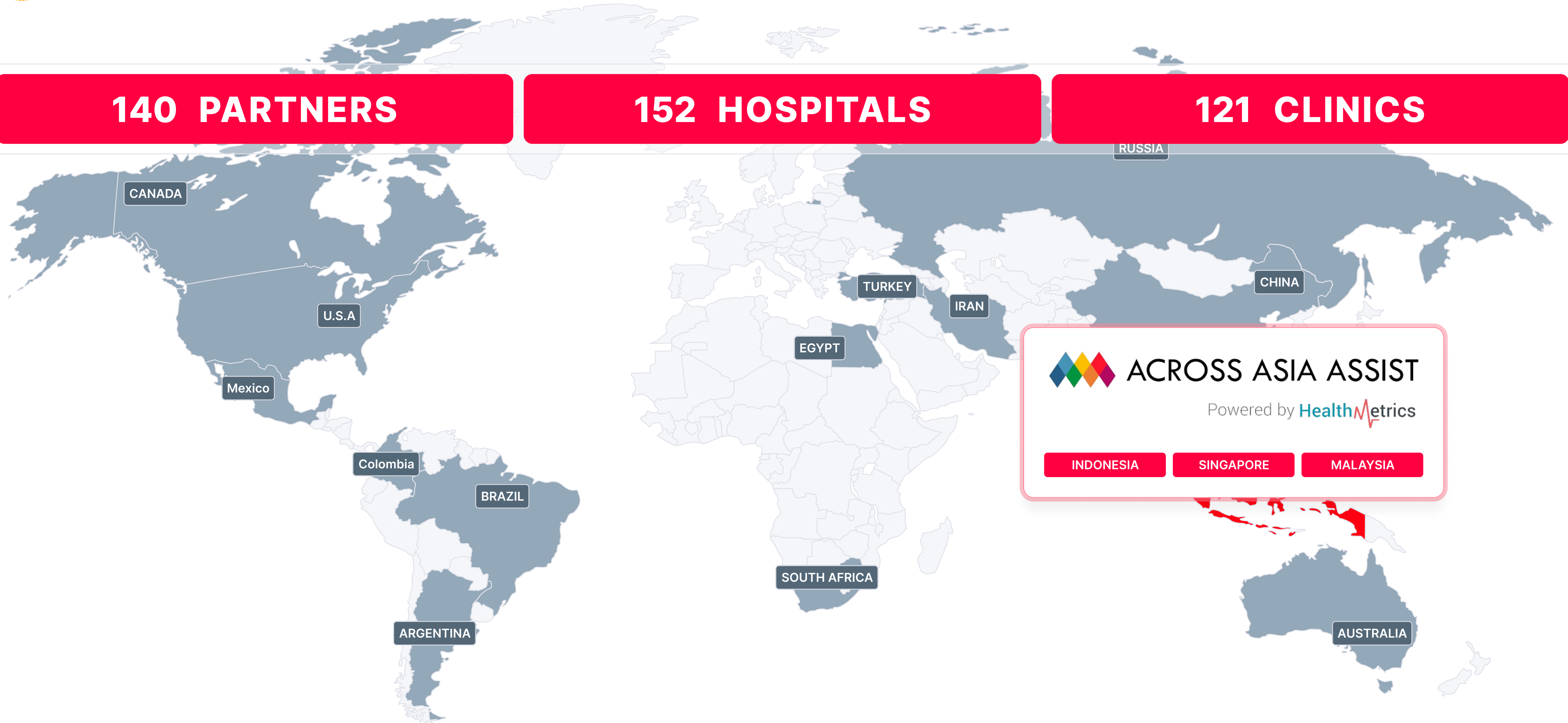
COMPREHENSIVE SERVICES

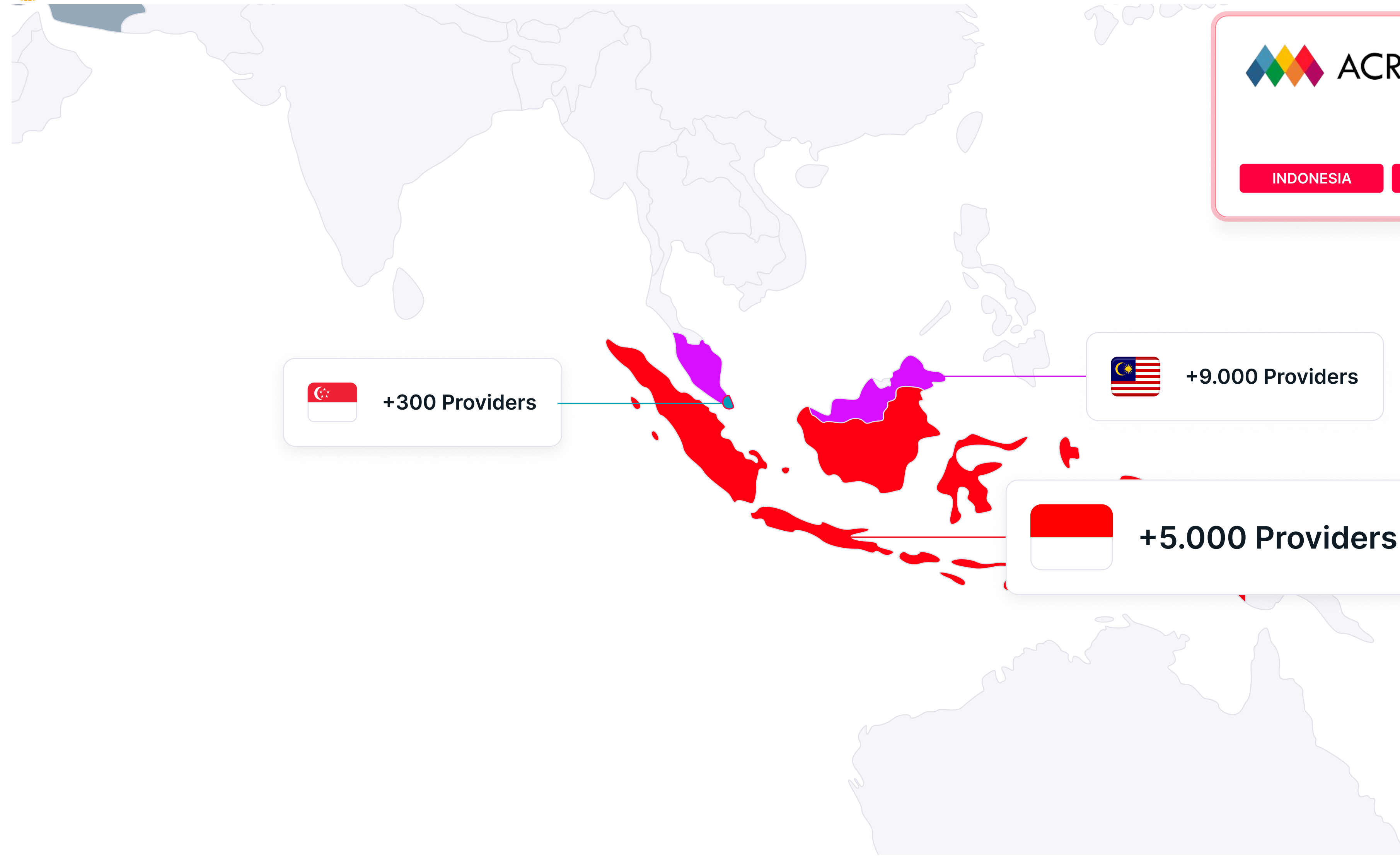


140 PARTNERS

152 HOSPITALS

121 CLINICS





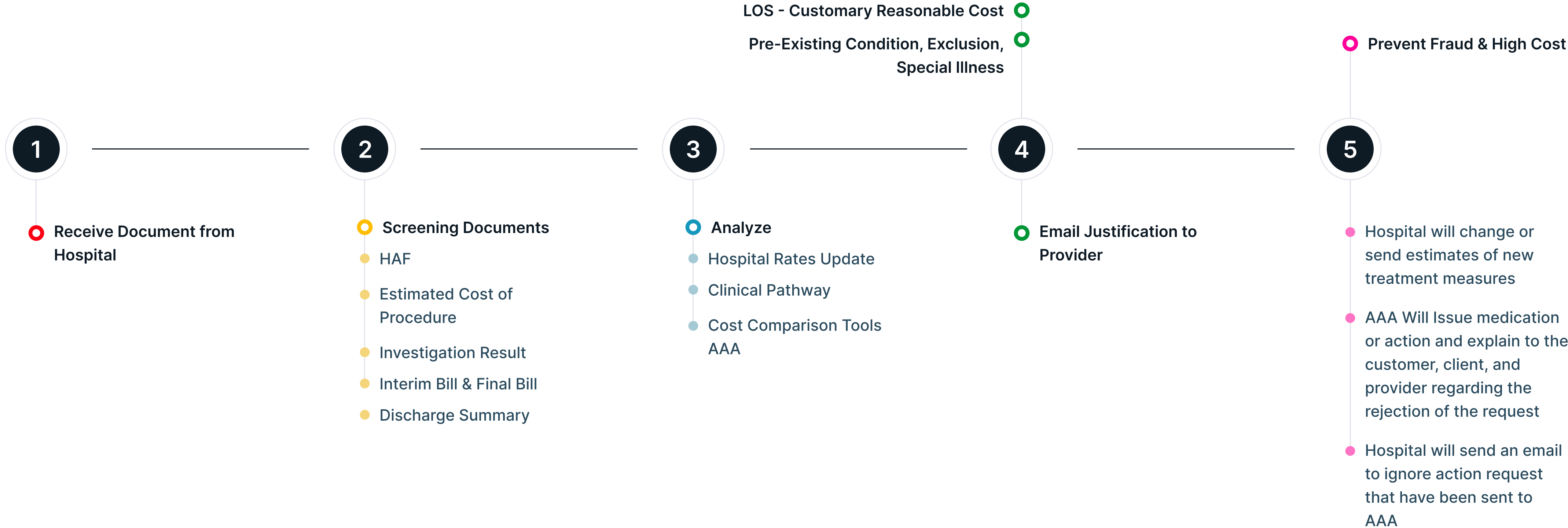
ACROSS ASIA ASSIST
Powered by HealthMetrics

INDONESIA SINGAPORE MALAYSIA

COST CONTAINMENT SYSTEM

COST CONTAINMENT SYSTEM

FLOW PROCESS

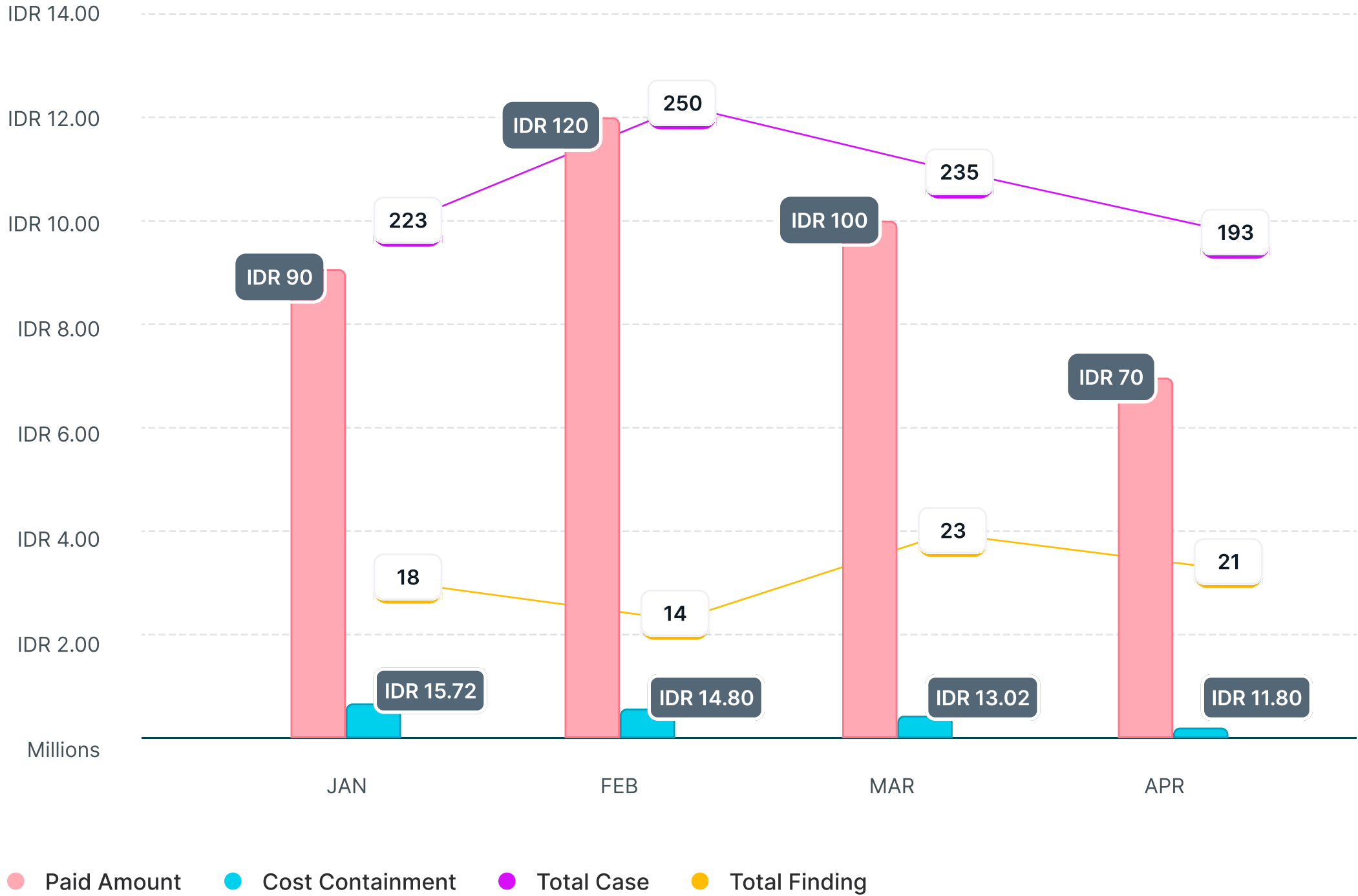


SAMPLE RESULT COST CONTAINMENT

Diagnose	Category	Cost Containment	
Atrial Septal Defect	Policy & Guideline	IDR	344.117.028
Malignant Neoplasm of Colon	Policy & Guideline	IDR	88.996.682
Malignant Neoplasm of Esophagus	Policy & Guideline	IDR	82.758.665
Abdomal Pain	Overutilization	IDR	79.879.450
Cerebrovascular Disease	Overutilization	IDR	67.138.200

Detail Summary	AVERAGE/Month	
Total Case		225
Total Finding		19
Paid Amount	IDR	9.702.583.009
Cost Containment	IDR	383.633.588
Amount Percentage		4%

Cost Containment Summary



IMPROVED **PATIENT** EXPERIENCE ABROAD

International **Medical Concierge [IMC]**

Prior to Visit

- Policyholder calls in IMC
- IMC confirms coverage & provides patients with specialist options (*steering towards payer-preferred doctors and hospitals)
- Appointment booking

During Visit

- IMC team will be assisting policyholder such as translation services & queries
- IMC coordinates with hospital & specialist to ensure treatments within coverage are done cashless

Post Visit

- Appointment booking for follow-up consults
- IMC coordinates with hospital & specialist for payments

*To ensure a higher degree of cost-containment, AAA works with the client to ensure IMC provides specialist options that aligned to the cost-containment strategies of the client.



SUCCESS CASES

Domestic **Medical Assistance**



**AIR
AMBULANCE**

IMC team will be assisting policyholder such as translation services & queries



**GROUND
AMBULANCE**

Employees mass food poisoning from Aceh to Medan, North Sumatera.



AIR AMBULANCE

Location
Chiang Mai- Thailand

Service
Medical Evacuation by Air Ambulance

International Medical Assistance



Symptom: **Closed fracture of right tibial plateau**

As stated, the patient has comminuted fracture, might be too hard to handle in Bangkok Hospital Chiang Mai for the post operative treatment (if it has been done already, written for the ORIF is a planned treatment, To prevent complications such as compartment syndrome the patient needs to be transferred to a more adequate facility in Bangkok Hospital Bangkok.

With this situation, we decided to transfer patient to Bangkok Hospital Bangkok for continue the admission. The client also aware this is a good decision, so we arranged the air ambulance transfer from Chiang Mai to Bangkok. This is also agreeable by insured's treating doctor.



GROUND AMBULANCE

Location
Jakarta - Netherland

Service
Ground Ambulance service

International Medical Assistance



Patient was admitted at MK Kelapa Gading and need to be transferred to home country (Netherland) for her further treatment. She is be diagnosed Subdural Hemorrhage (Acute). According to main insurance, they have arranged the medical evacuation by themselves but unfortunately the medical escort are contained to the airport premises only. Therefore, the insurance need our assistance to arrange the Ground transfer to pick up patient from the hospital and drop her to airport.

As per our medical opinion, due to patient's current condition, we recommended the mission use the Ground Ambulance instead of car transfer and it was approved by insurance. On 1st February 2024, we picked up patient from MK Kelapa Gading Hospital and drop her to airport to meet her medical escort. The mission was heading to airport safely.



MEDICAL EVACUATION

Location
Gili Meno

Service
Medical Evacuation by chopper (Helicopter)

International Medical Assistance



Symptom: **Gastroenteritis and Fever**

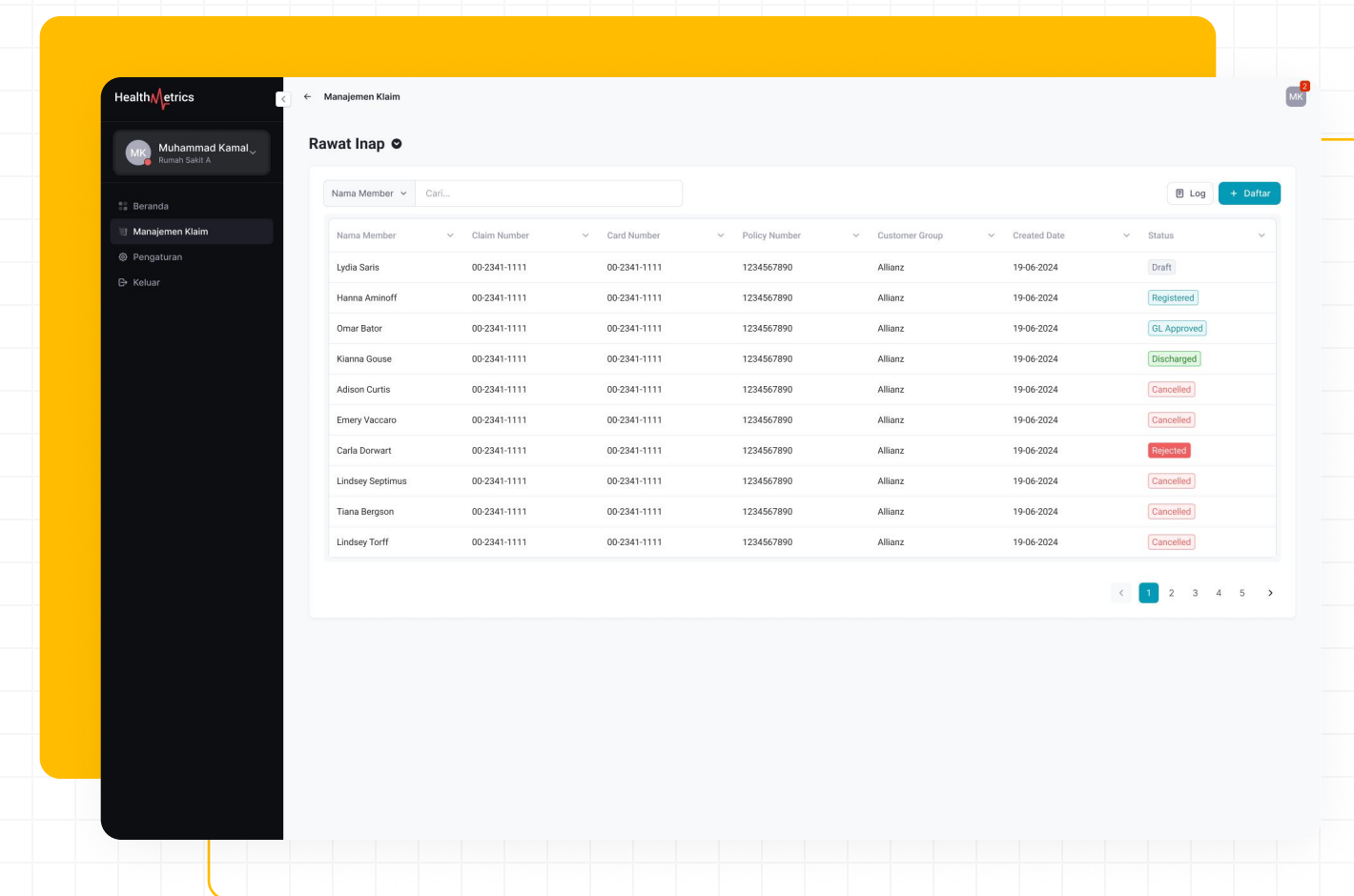
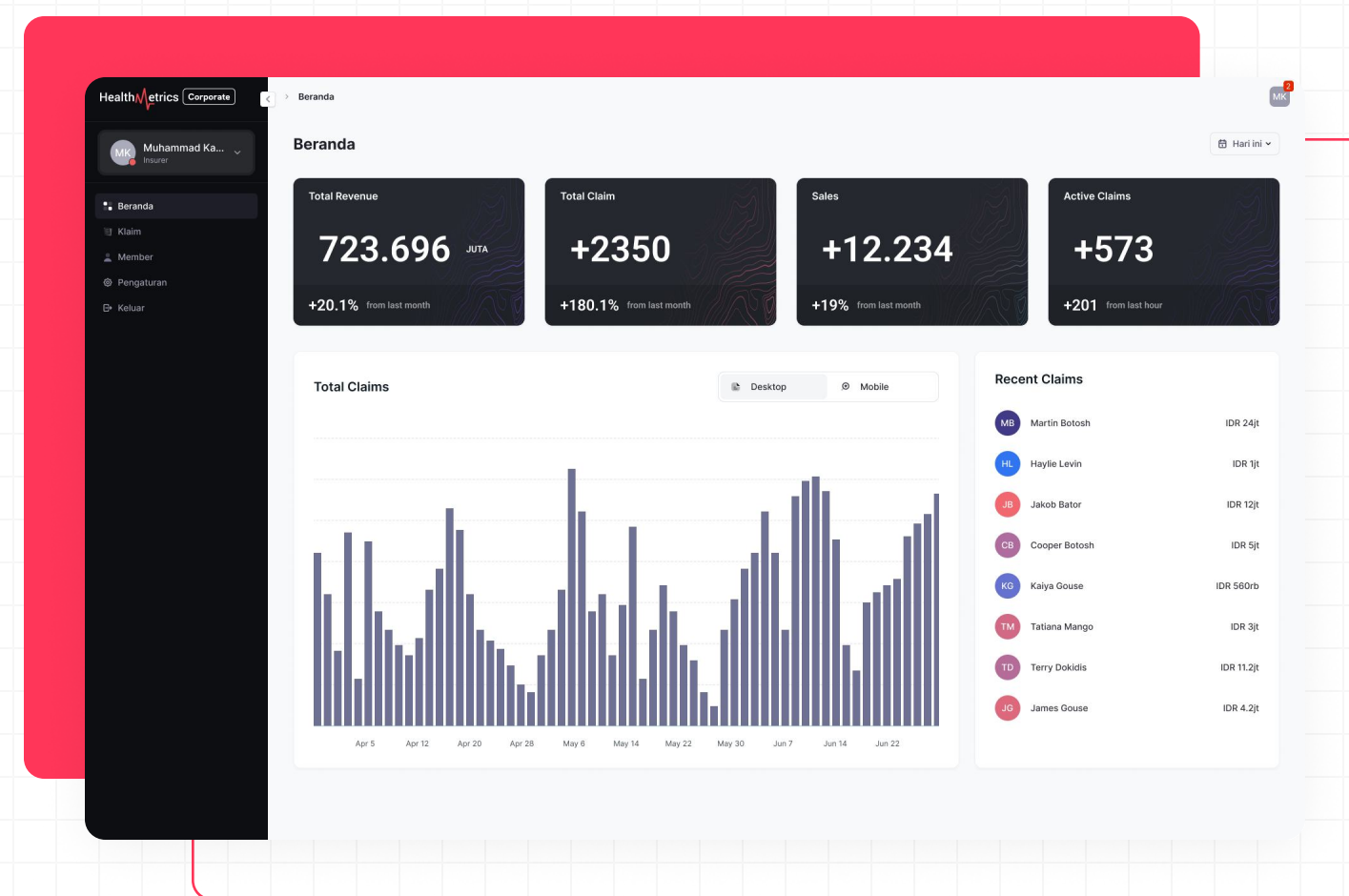
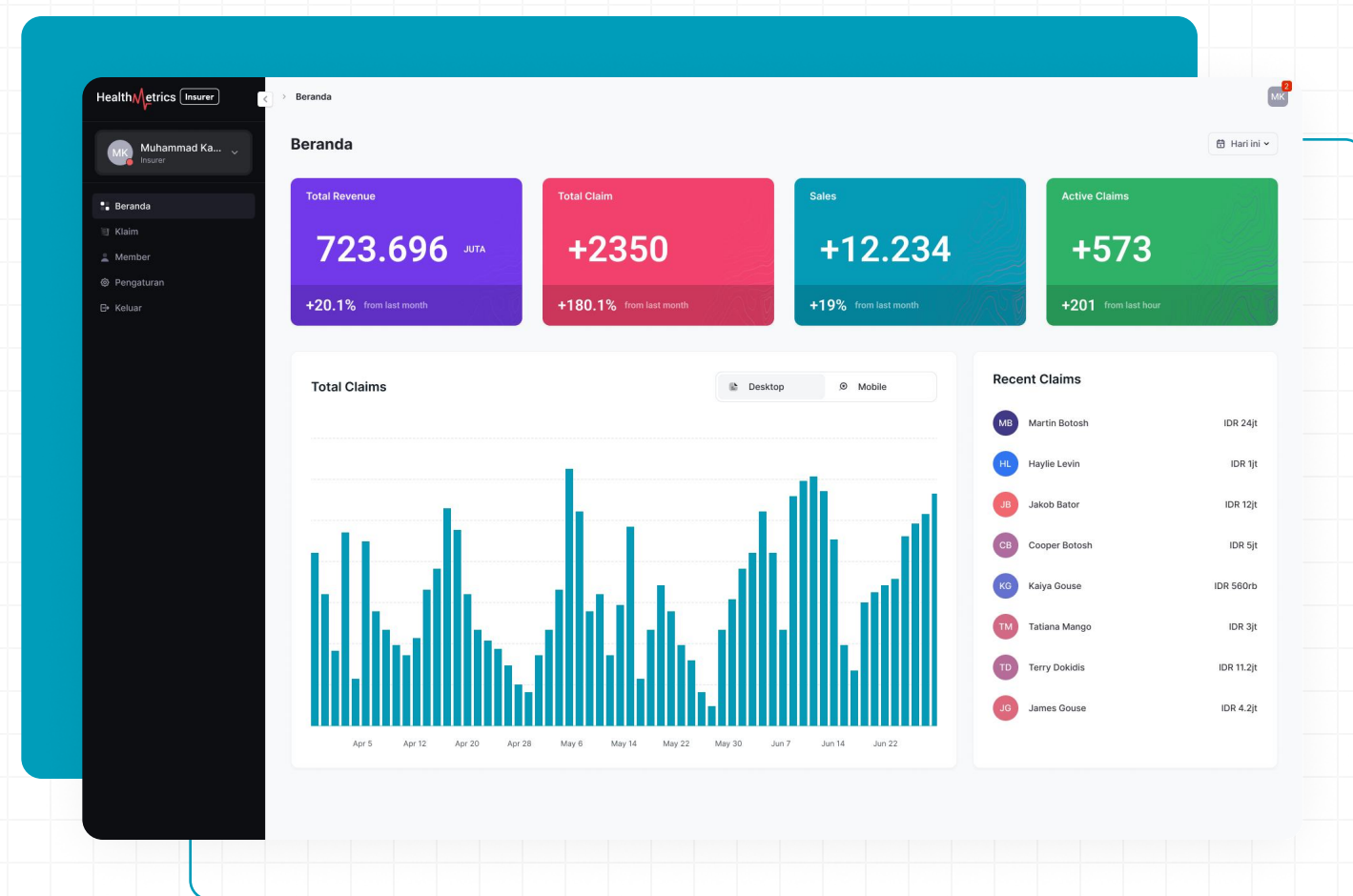
Patient is referred from Gili Meno. Patient reported to have fever since 1st September 2023. It is accompanied with headache, dizziness and weak sensation. Patient had nausea and vomiting around times.

Due to the facilities in Gili Meno is not adequate, we decided to transfer patient to our network hospital in Bali Island.

Pick up patient from her hotel by ground ambulance, and evacuated to Bali by chopper in order patient can be admitted faster. Patient need to hospitalized under Internal Medicine specialist supervision at BIMC KUTA Hospital.

OUR PRODUCTS

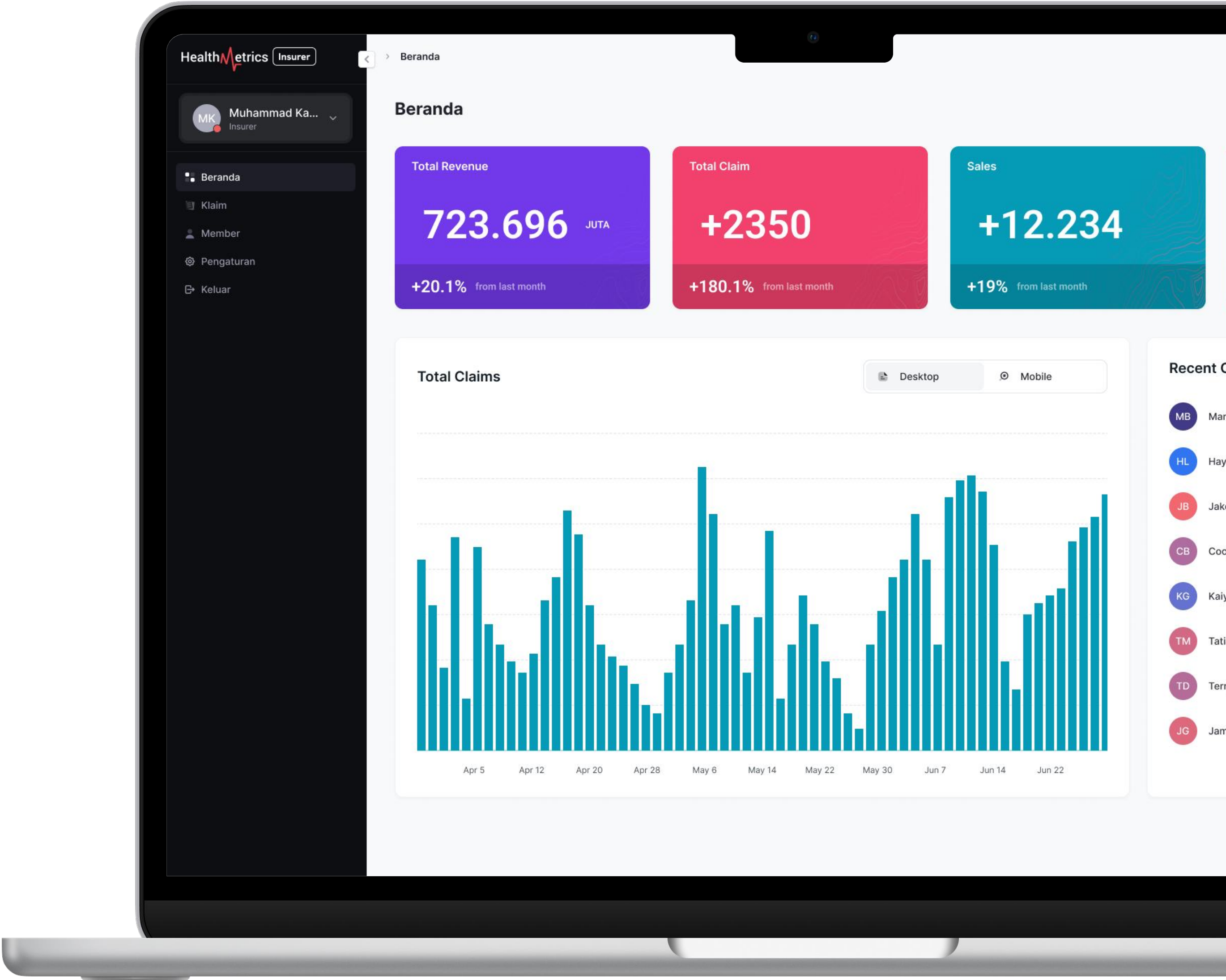
HealthMetrics



OUR PRODUCTS

INSURER

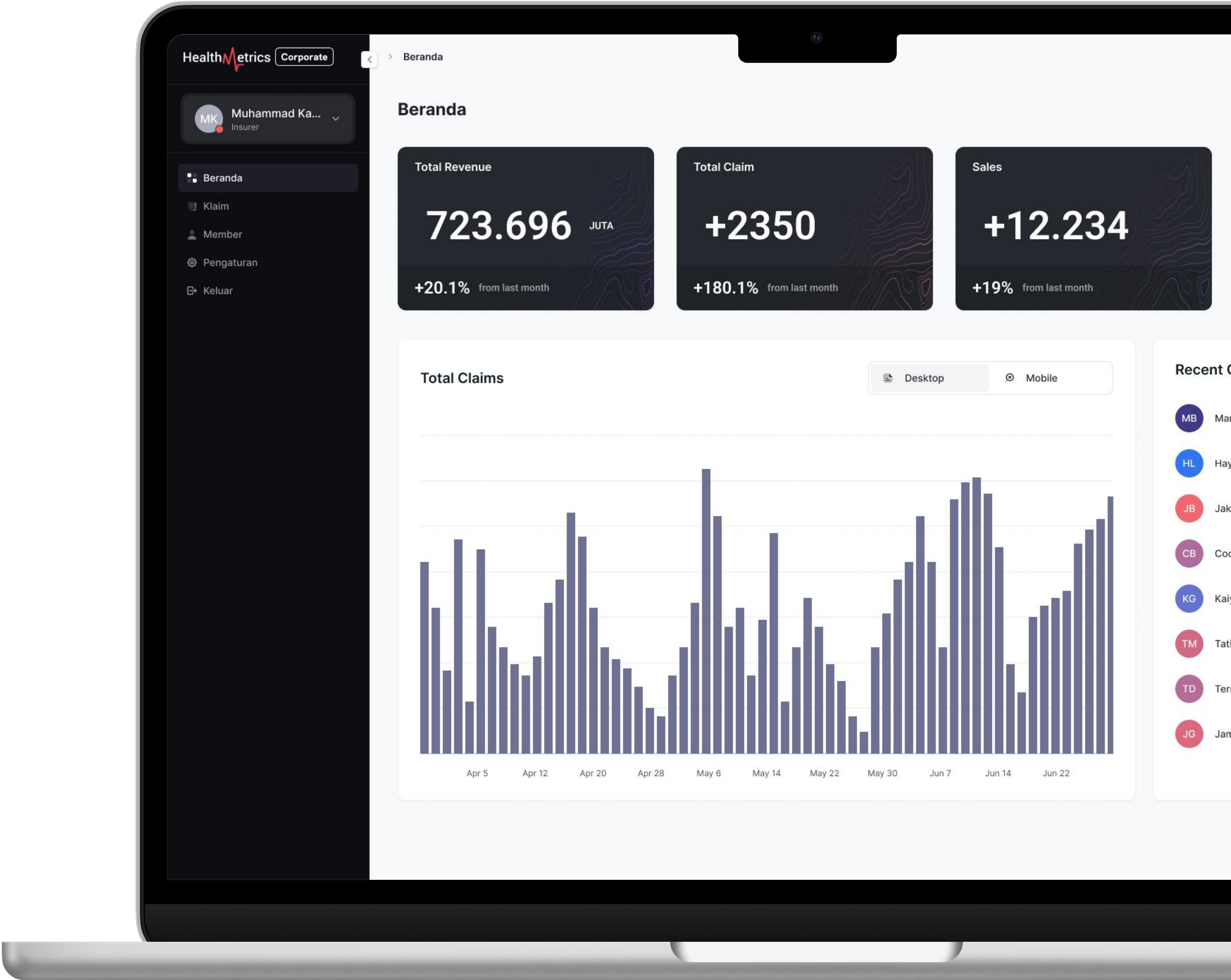
Revolutionize Your Claim Monitoring with the Insurer Portal—Designed to provide insurers with a clear, real-time view of claims and valuable data insights, allowing you to make better decisions and enhance client satisfaction.



OUR PRODUCTS

CORPORATE

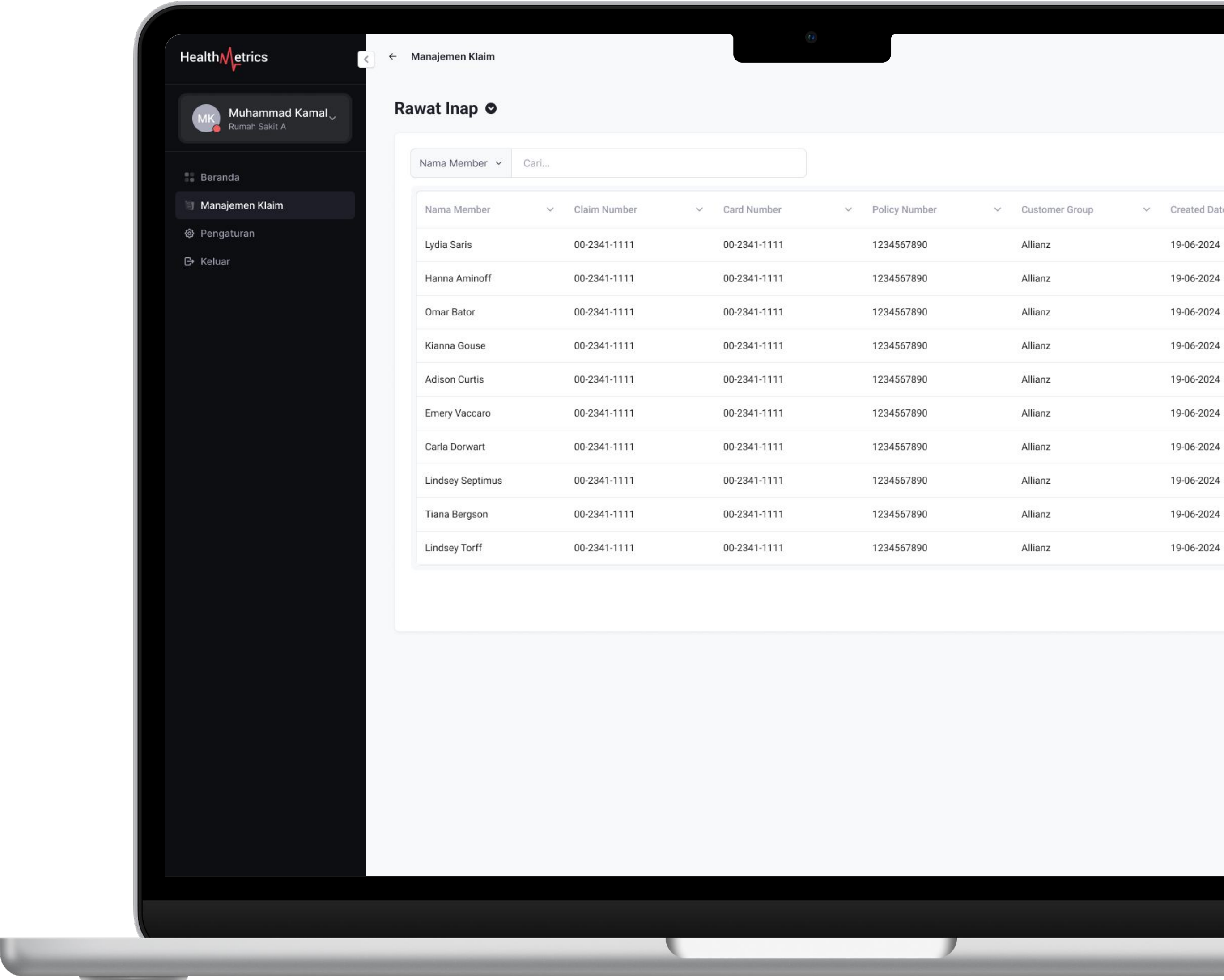
Stay Informed on Every Claim with the Corporate Portal—Designed for HR professionals to access real-time data, oversee employee claims effortlessly, and make informed benefit decisions that support your team.



OUR PRODUCTS

PROVIDER

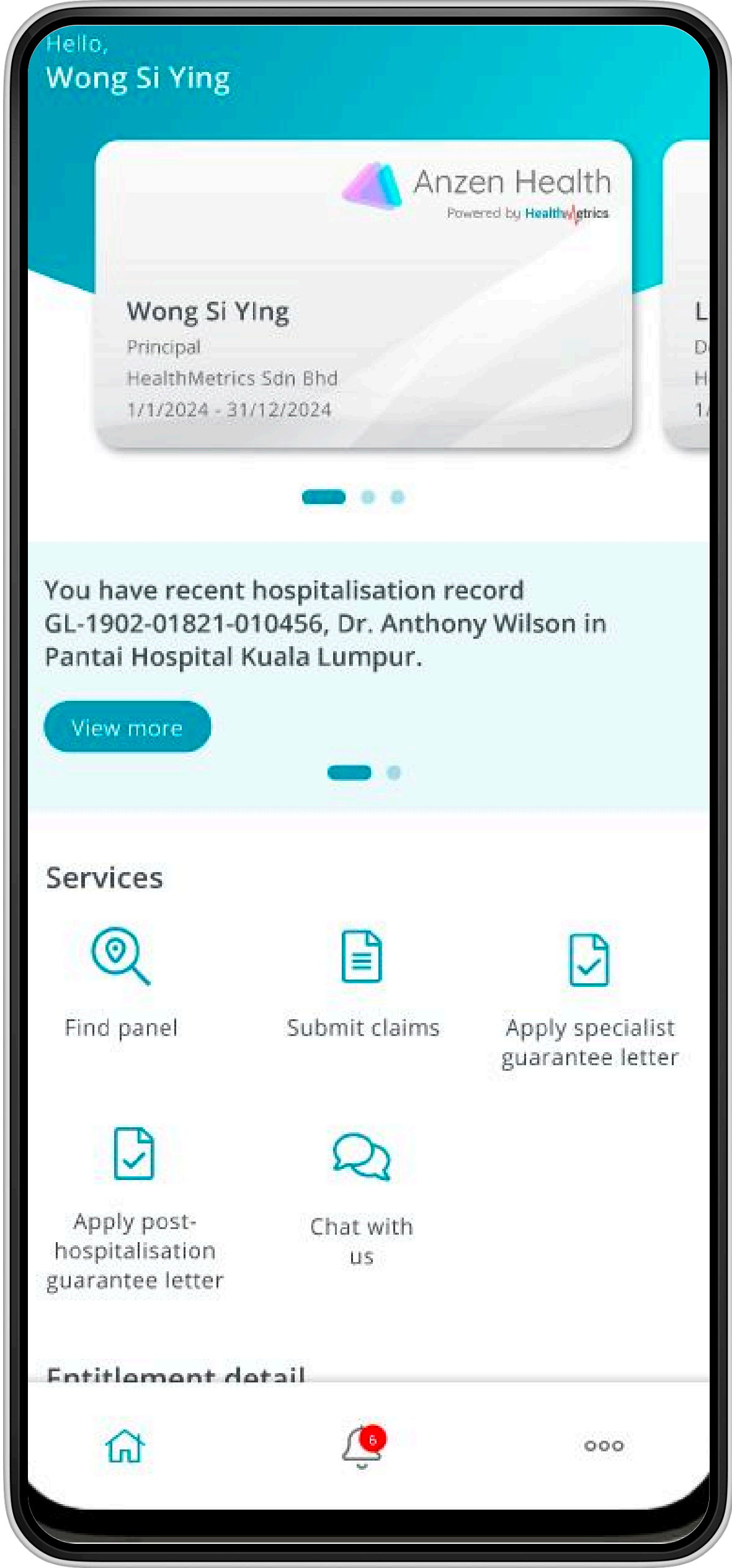
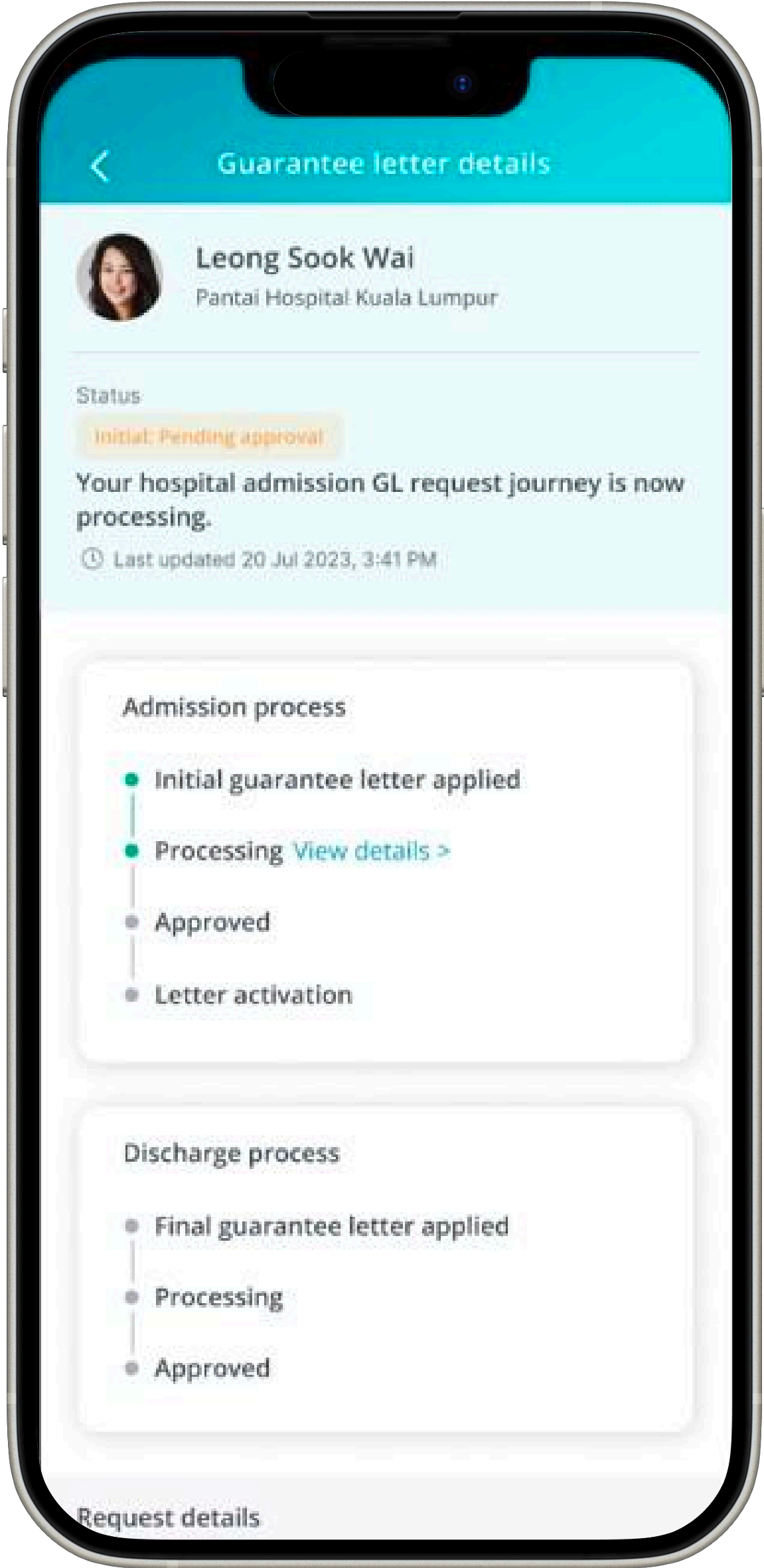
Revolutionize Hospital Case Management with Provider Portal—Enjoy a new, streamlined experience that enhances efficiency, real-time communication, and collaboration across the health ecosystem



OUR PRODUCTS

HealthMetrics App

Medical benefits simplified. Get updates on your medical benefits from your company, search for panel healthcare providers and get directions to them.



Lets Work Together

